



frequently asked questions  
**Consigning at the Creek**  
**CONSIGNORS**

**Q. Do I have to choose a specific drop-off time?**

**A.** You must select a specific drop-off DAY but not the hour and minute. If you plan on bringing more than 100 items to the sale, please don't dash in the door right before the end of a scheduled drop-off time. Be considerate and allow enough time for us to adequately screen your items and process your registration.

**Q. Can I use straight pins to attach my index cards?**

**A.** No. They don't work well, and they can injure people.

**Q. Can I use colored (non-white) index cards?**

**A.** No. We use colored cards to identify our donated items, so your items would be pulled as "donated" when we sort.

**Q. Do I have to hang/place my items on the sale floor?**

**A.** No- we do it all for you. Once your items have been inspected and approved by our screeners, our fabulous volunteer crew will sort and put out all of your items on the sale floor for you. We will also have your clothes gathered and ready for you to pick up after the sale is over. We try to make the consignment experience as easy and enjoyable as possible.

**Q. How do I get the UPC barcodes for my cards?**

**A.** If you choose to print your own tags using our WORD or PDF files, then the barcodes will already be on the cards. If you choose to use the traditional 3 x 5 index cards, you will need to pick up your barcodes in the church office before the sale. ALL consignors must have their barcodes in place before arriving at drop-off.

**Q. Can I change my consignor number?**

**A.** We prefer that you keep the same consignor number at every sale. This helps in our record keeping and saves us from having to redesign your tag files with each new number change. You do not have to update your consignor number every time you phone number or name changes—as long as you remember your number (and we keep track of it for you, too)—it is just easier to keep things the same from sale to sale. Of course, if there is some extraordinary situation which arises and you simply MUST change your number, we can work with you.

**Q. Are children allowed at the early shopping times?**

**A.** No children under 10— including babies in strollers or carriers— are allowed at the early shopping times for the workers or consignors.

**Q. Why are children not allowed at the early shopping times?**

**A.** As much as we LOVE children—(that is why we do the sale!)— we just do not have the room on our crowded floor to allow ANY children under 10 to come to our early shopping night. This includes babies in strollers and carriers. It is our busiest and craziest night—and it just isn't a place for children. This policy allows things to operate more smoothly and it minimizes the chaos. We realize it is a sacrifice for you to plan ahead for babysitting, etc., and we thank you in advance for making the appropriate arrangements. Of course, children are gladly welcome to attend the public sale at any time.

**Q. When will I receive my check from the sale?**

**A.** Your check will be ready for you when you come to pick up any remaining items the Sunday immediately following the sale from 1-4 p.m.

**Q. What happens to my items if I do not pick them up in time on Sunday?**

**A.** Unless previous arrangements have been approved by us in advance, any unclaimed items remaining after 4 p.m. will be considered "donated" after that time.

**Q. Will I get my index cards back?**

**A.** Yes, all of the cards from your sold items will be returned to you when you pick up your check along with any remaining items on Sunday.